

How to remove your personal data

Steps to follow:

SUBARU Care mobile app

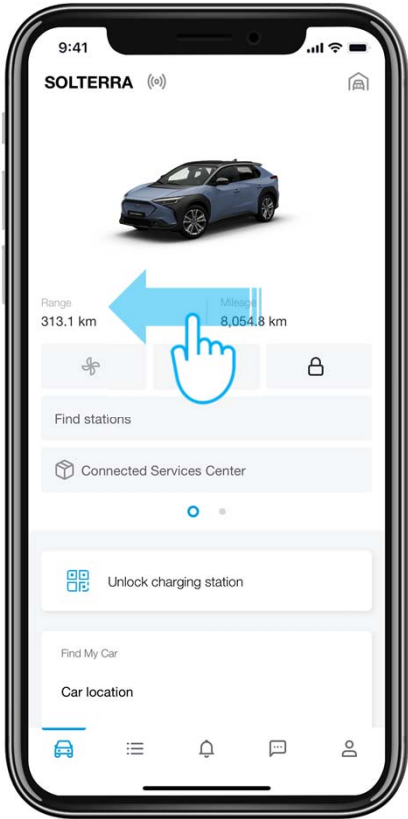
- ▶ Remove the car from the app
- ▶ Remove Connected Services from Connected Services Center
- ▶ Delete Account

SUBARU Connected Multimedia

- ▶ Reset system

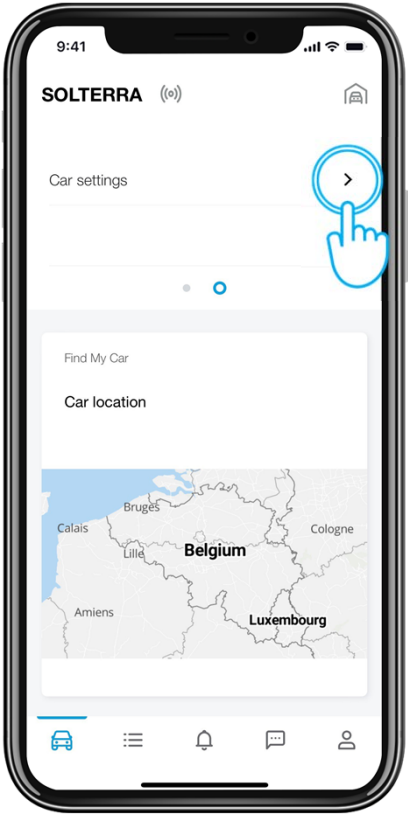
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Remove the car from the app



Step 1

On the car section swipe the screen to find “Car settings” entry.

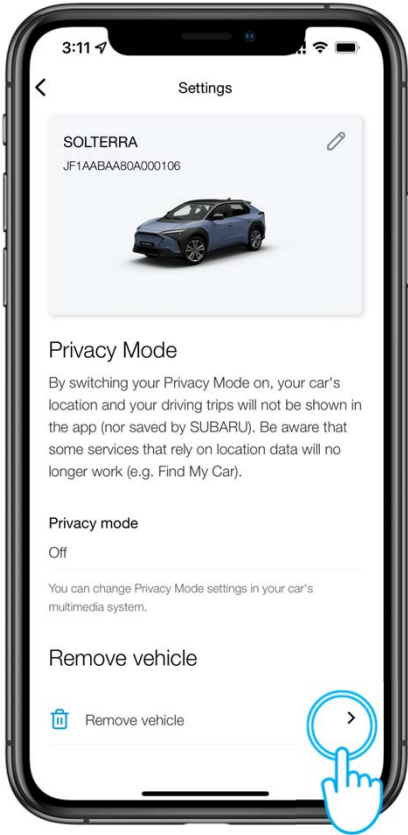


Step 2

Tap on “Car settings”.

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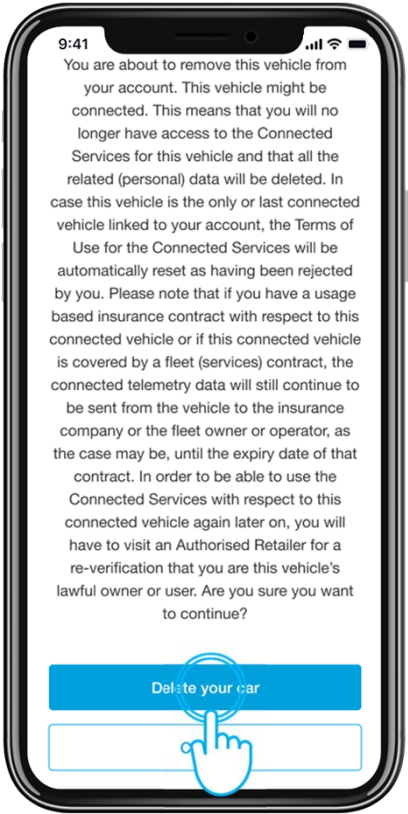
Remove the car from the app



Step 3

Scroll down to “Remove vehicle”.

Tap on “Remove vehicle”.

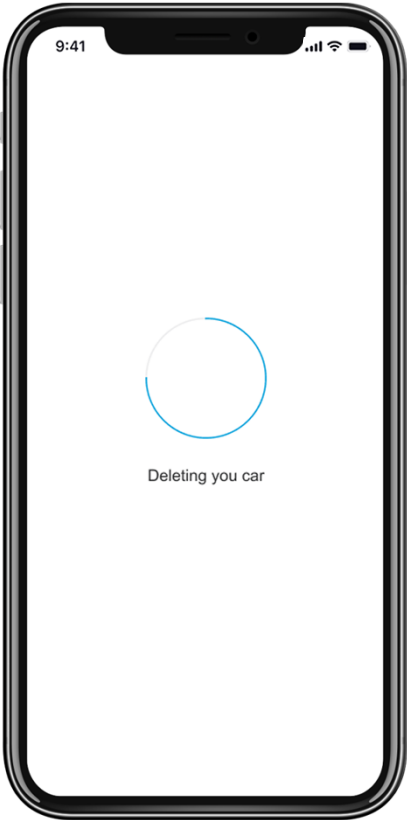


Step 4

Scroll down and tap on “Delete your car”.

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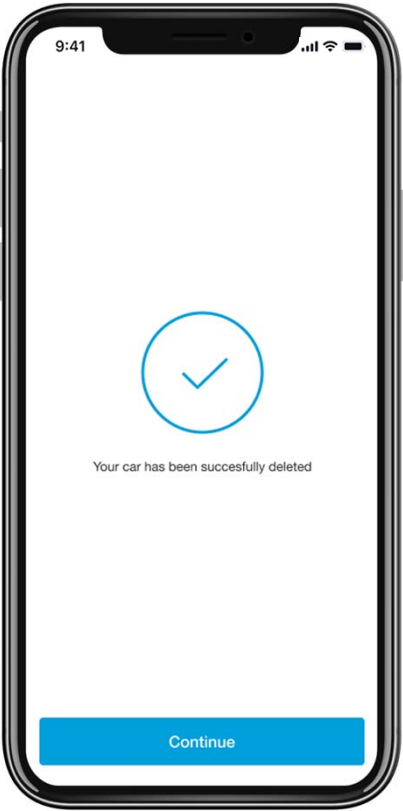
Remove the car from the app



Step 5

The system asks you to confirm the removal of your car and data.

Tap again on “Remove vehicle”.

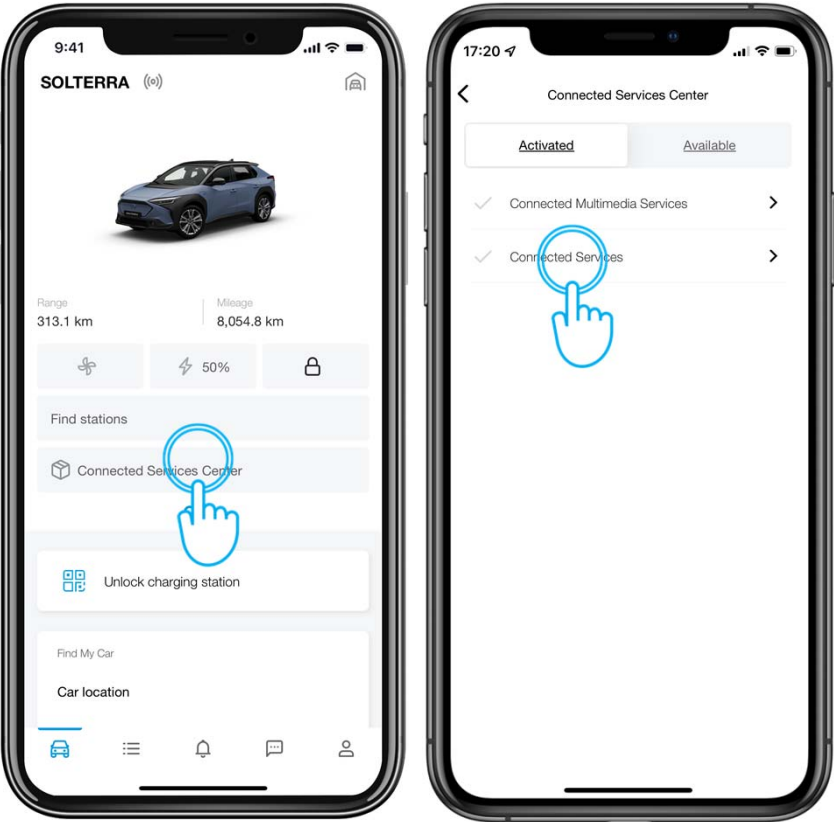


Step 6

Your car is removed and your subscriptions to services are no longer active.

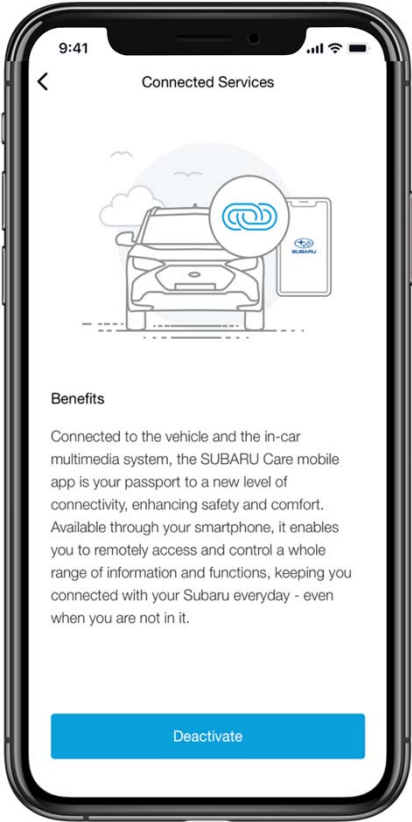
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Remove Connected Services from Connected Services Center



Step 1

In the “Connected Services Center” under the “Activated” tab you will find the activated services such as “Connected Services”. To disable them tap on the service.

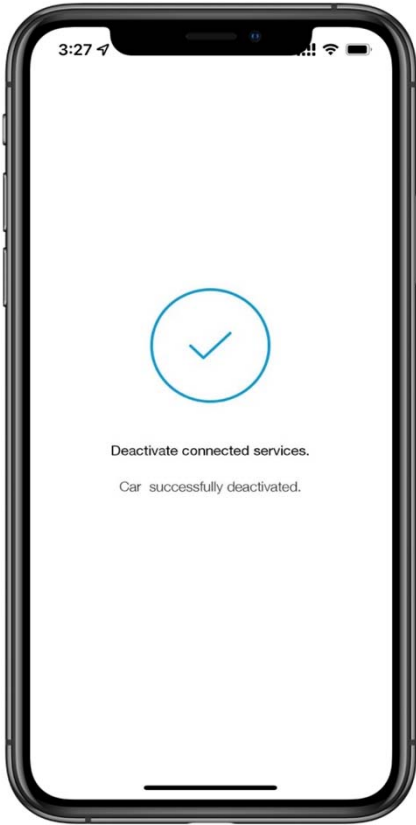


Step 2

Tap on “Deactivate” to deactivate the service.

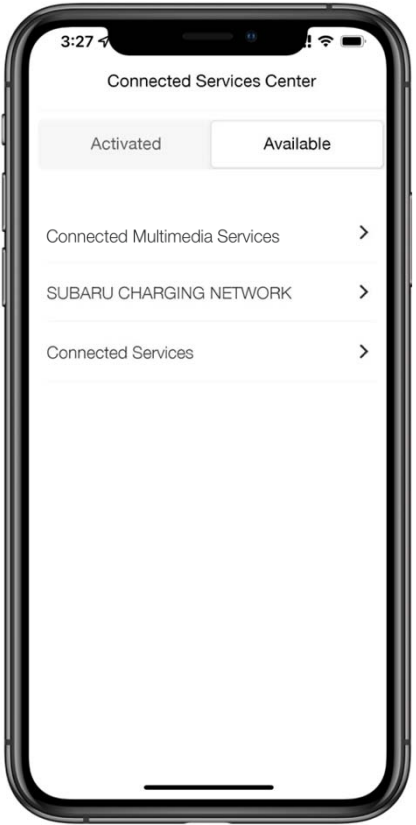
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Remove Connected Services from Connected Services Center



Step 4

Your services have been successfully removed and your subscription to services is no longer active.



Step 5

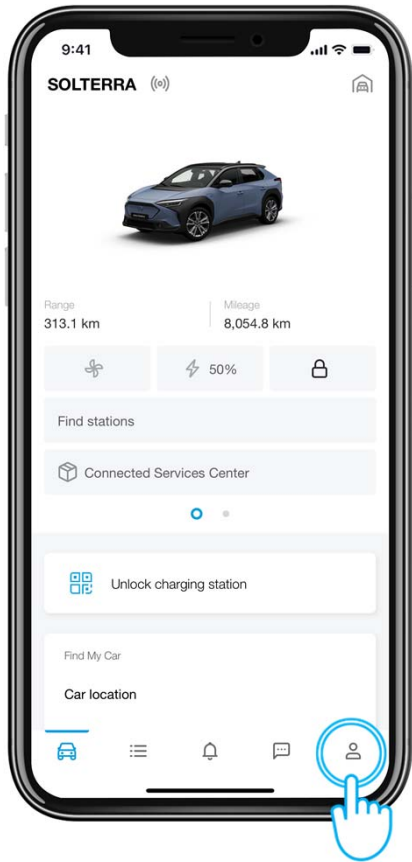
You are prompted back to “Connected Services Center” where you can see “Available” but inactive services.

How to remove your personal data

Delete your account

Step 1

Go to the Account section as indicated.



Step 2

Go the Setting section



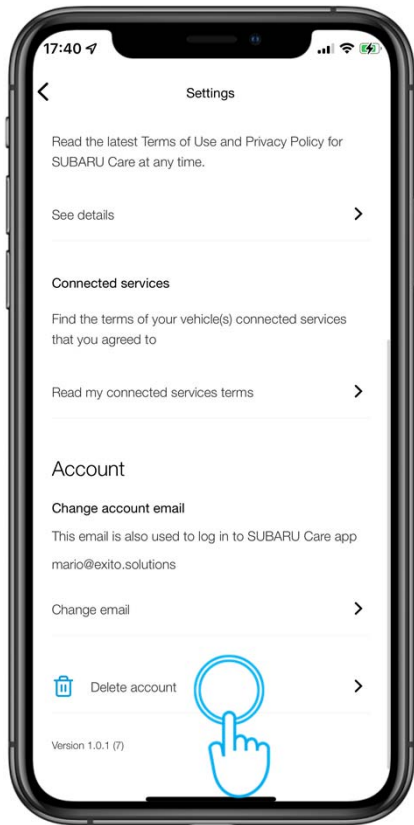
All images shown are for illustration purpose only. Actual product may vary due to product enhancement.

How to remove your personal data

Delete your account

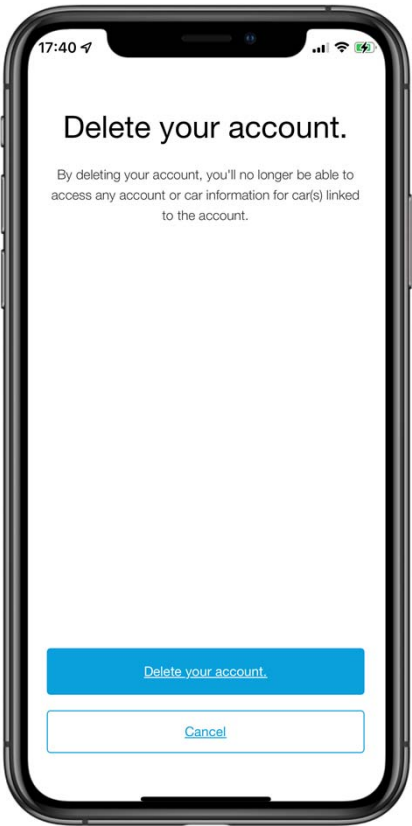
Step 3

Select [Delete account].




Step 4

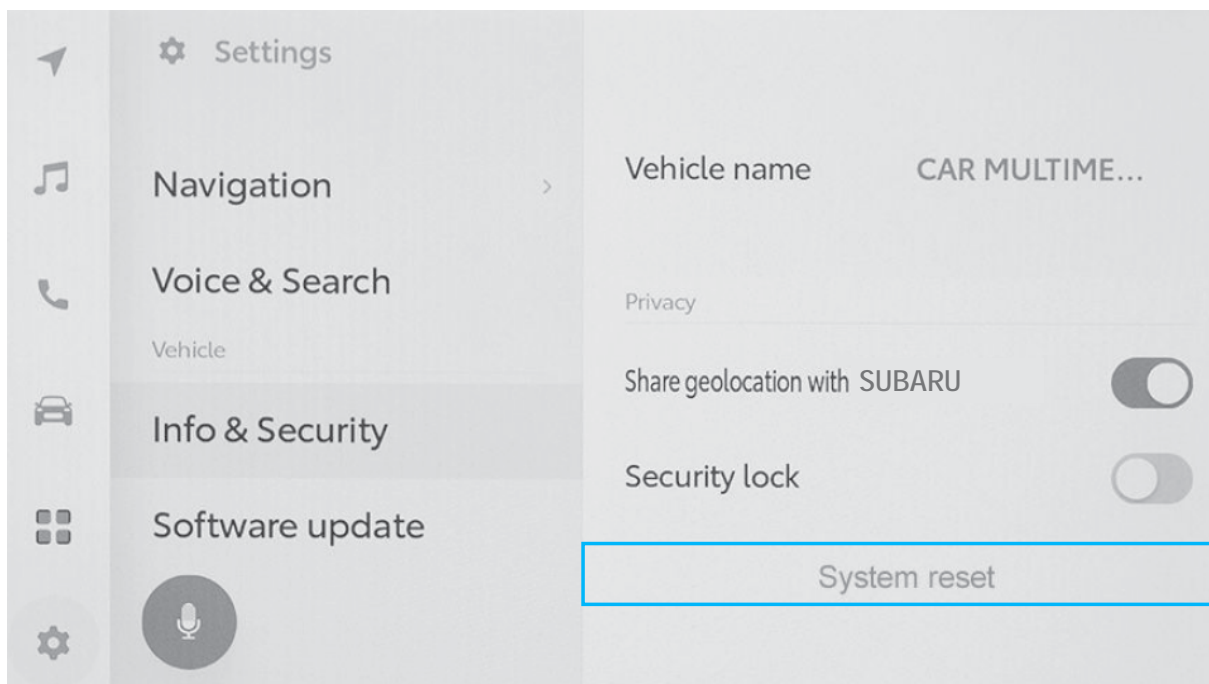
To delete your account tap on the “Delete your account” button.



How to remove your personal data

Reset multimedia system

- 1 Touch [] from the main menu of Head/Infotainment Unit screen .
- 2 Touch [Info & Security] on the submenu.
- 3 Click on [System reset] and confirm.





For further details, please consult the privacy notices at <https://www.subaru.eu/privacy-policy-connected-services>

