

How to remove your personal data

Steps to follow:

SUBARU Care mobile app

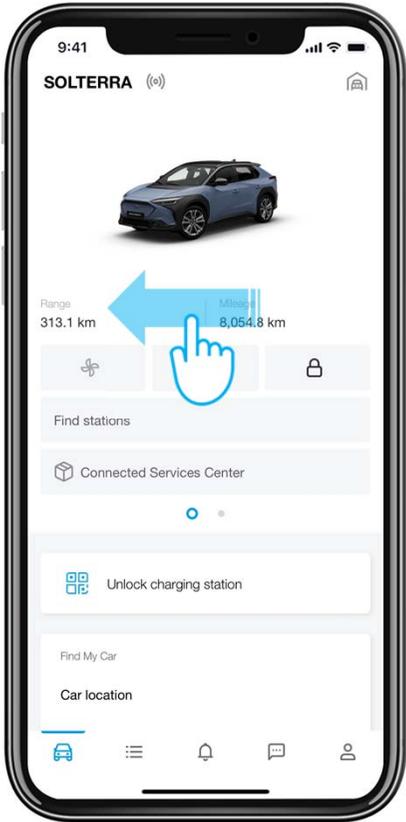
- ▶ Remove the car from the app
- ▶ Remove Connected Services from Connected Services Center
- ▶ Delete Account

SUBARU Connected Multimedia

- ▶ Reset system

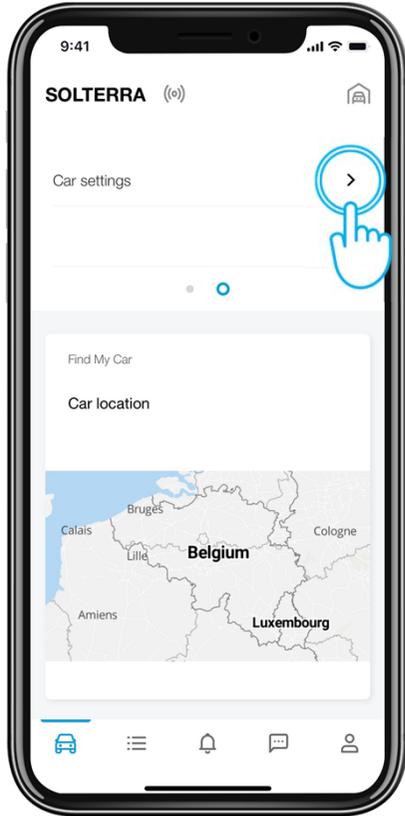
How to remove your personal data

Remove the car from the app



Step 1

On the car section swipe the screen to find "Car settings" entry.



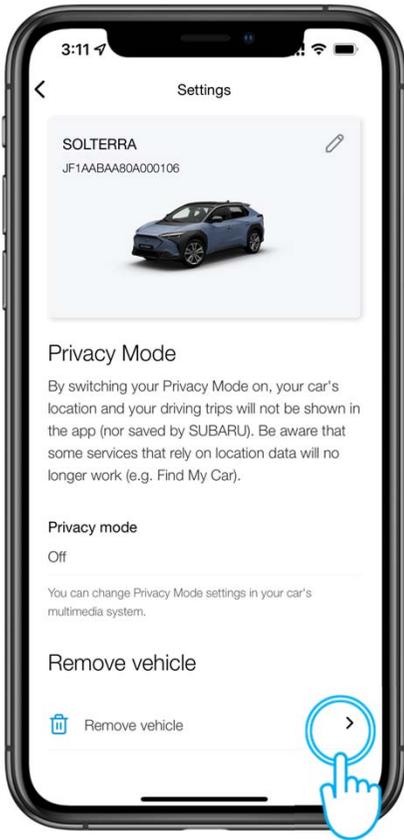
Step 2

Tap on "Car settings".

All images shown are for illustration purpose only. Actual product may vary due to product enhancement.

How to remove your personal data

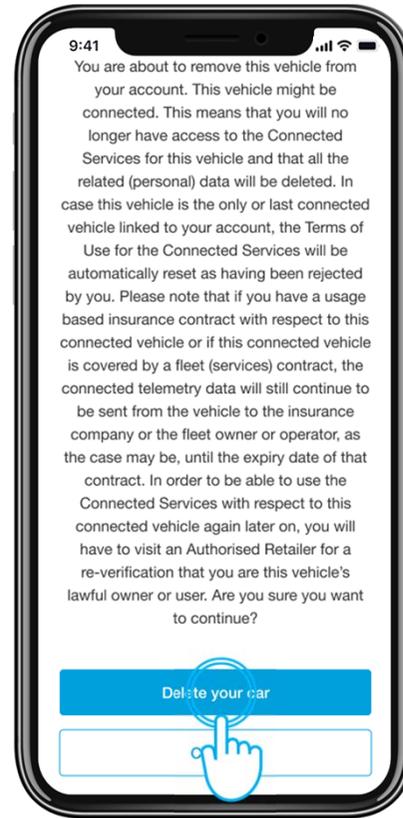
Remove the car from the app



Step 3

Scroll down to "Remove vehicle".

Tap on "Remove vehicle".

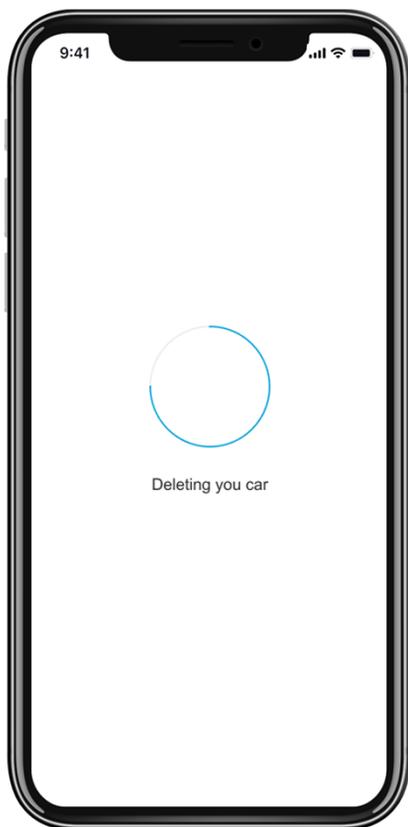


Step 4

Scroll down and tap on "Delete your car".

How to remove your personal data

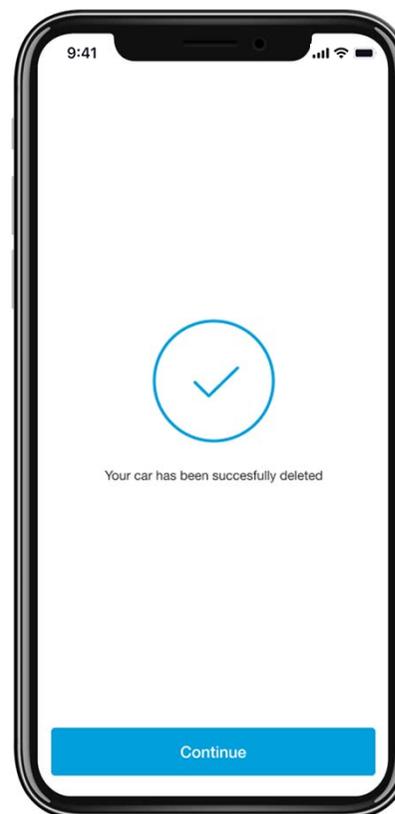
Remove the car from the app



Step 5

The system asks you to confirm the removal of your car and data.

Tap again on "Remove vehicle".

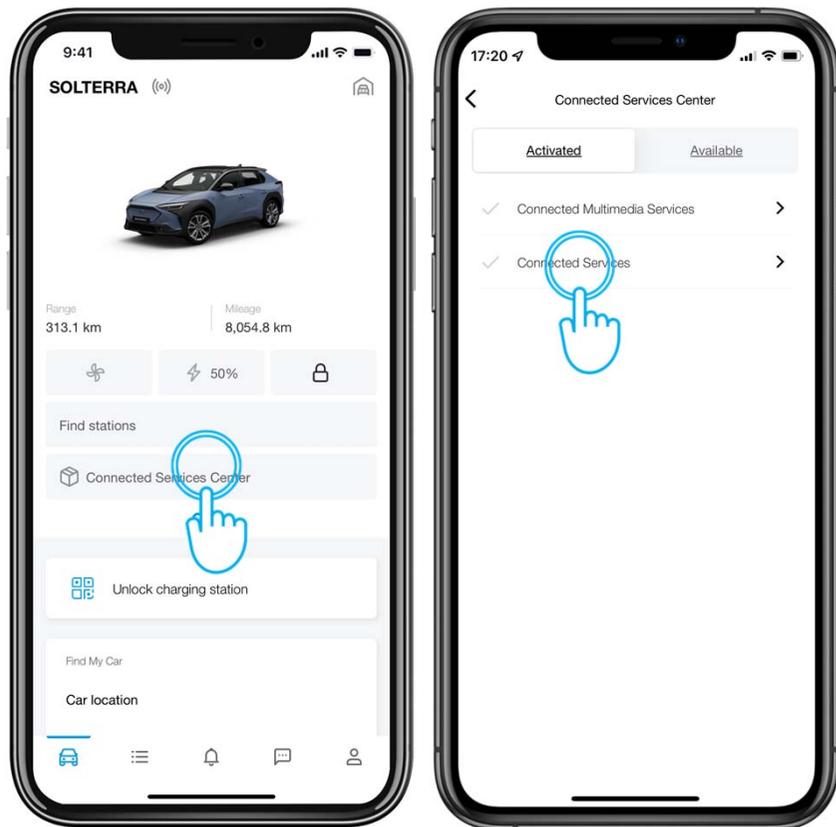


Step 6

Your car is removed and your subscriptions to services are no longer active.

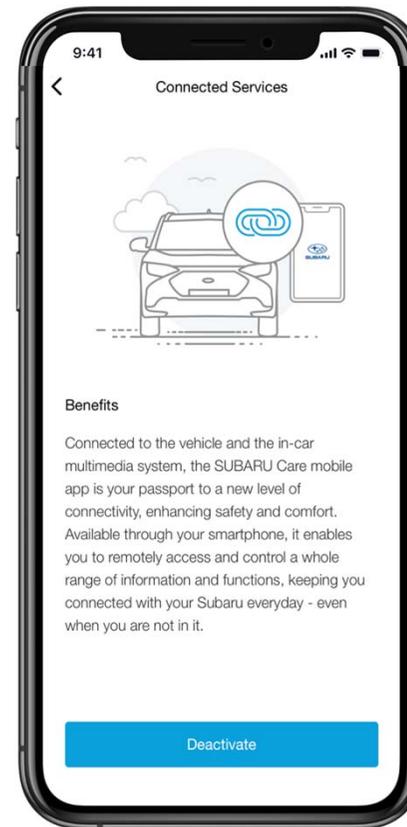
How to remove your personal data

Remove Connected Services from Connected Services Center



Step 1

In the “Connected Services Center” under the “Activated” tab you will find the activated services such as “Connected Services”. To disable them tap on the service.

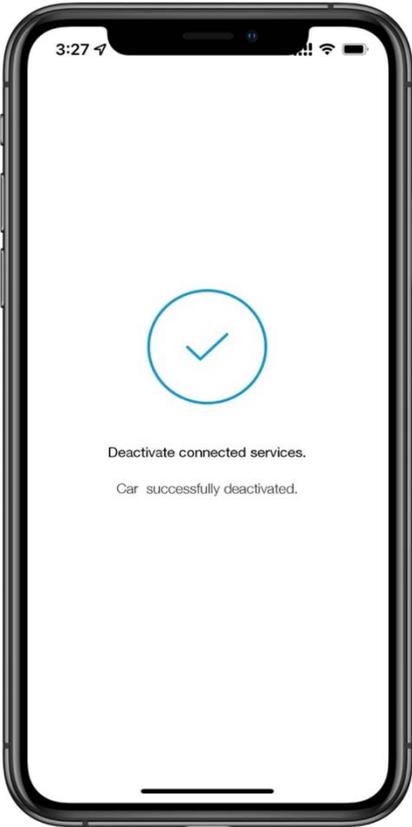


Step 2

Tap on “Deactivate” to deactivate the service.

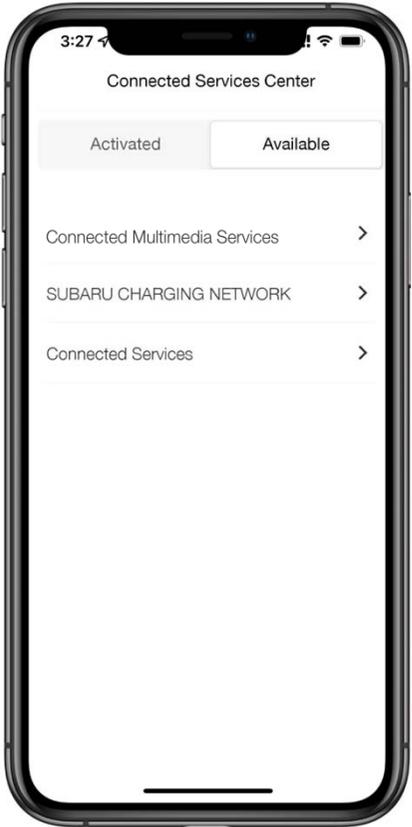
How to remove your personal data

Remove Connected Services from Connected Services Center



Step 4

Your services have been successfully removed and your subscription to services is no longer active.



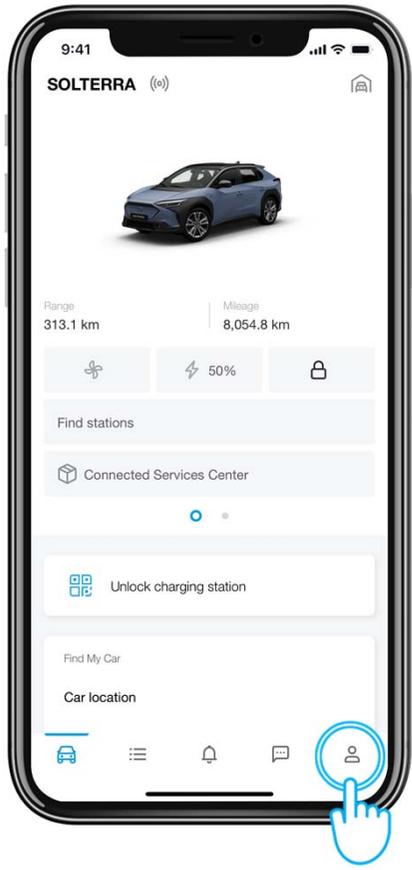
Step 5

You are prompted back to "Connected Services Center" where you can see "Available" but inactive services.

All images shown are for illustration purpose only. Actual product may vary due to product enhancement.

How to remove your personal data

Delete your account



Step 1

Go to the Account section as indicated.



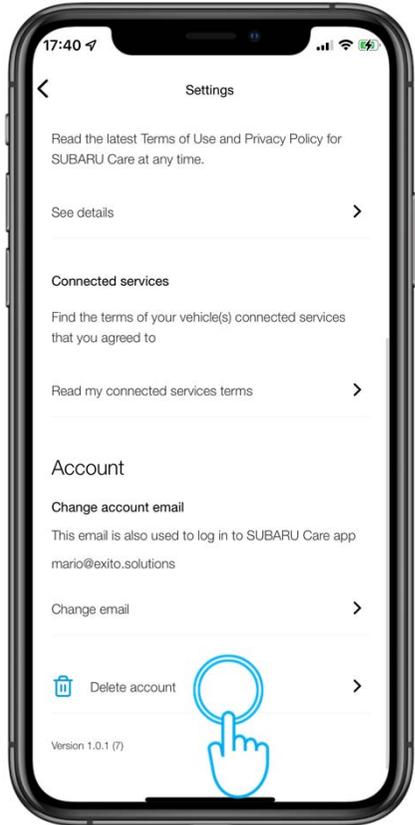
Step 2

Go the Setting section

All images shown are for illustration purpose only. Actual product may vary due to product enhancement.

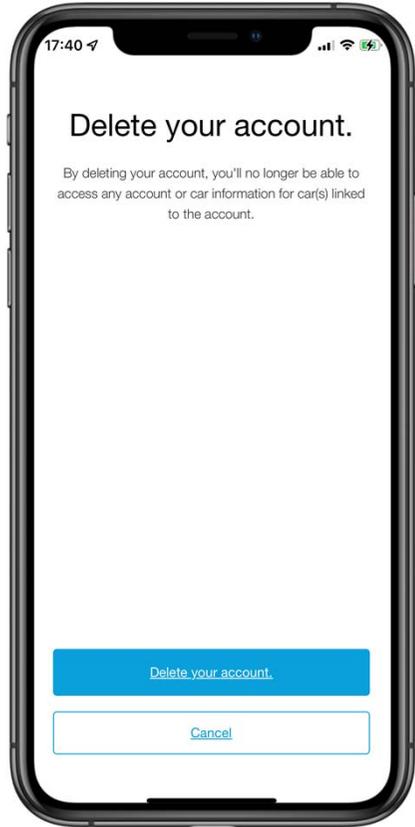
How to remove your personal data

Delete your account



Step 3

Select [Delete account].



Step 4

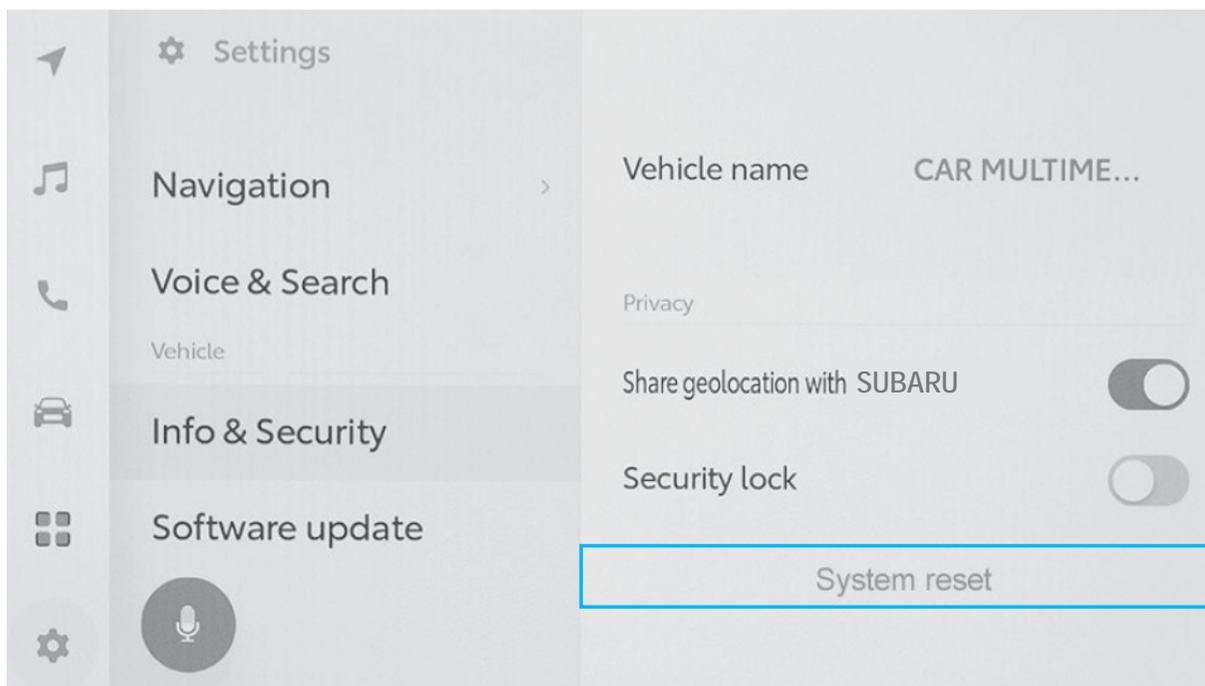
To delete your account tap on the “Delete your account” button.

All images shown are for illustration purpose only. Actual product may vary due to product enhancement.

How to remove your personal data

Reset multimedia system

- 1 Touch [] from the main menu of Head/Infotainment Unit screen .
- 2 Touch [Info & Security] on the submenu.
- 3 Click on [System reset] and confirm.





For further details, please consult the privacy notices at <https://www.subaru.eu/privacy-policy-connected-services>

